



BUREAU
VERITAS

Bureau Veritas Certification

UNIS TELEKOMUNIKACIJE d.d.

Dr. Ante Starčevića 50, 88000 Mostar, Bosna i Hercegovina

Bureau Veritas Certification Holding SAS – UK Branch potvrđuje da je proveden audit sustava upravljanja navedene organizacije te je utvrđena sukladnost sa zahtjevima sljedeće norme za sustave upravljanja

ISO 9001:2015

Opseg certifikacije

PROJEKTIRANJE, IZVEDBA I ODRŽAVANJE TELEKOMUNIKACIJSKE OPREME I SISTEMA.

Datum prve certifikacije:	17-07-2000
Datum isteka prethodnog certifikacijskog ciklusa:	04-12-2021
Datum certifikacijske / recertifikacijske provjere:	23-11-2021
Datum početka certifikacijskog/recertifikacijskog ciklusa:	03-12-2021
Uz uvjet trajne zadovoljavajuće primjene sustava upravljanja organizacijom, ovaj certifikat vrijedi do:	04-12-2024

Broj certifikata: **HR008611** Verzija: **1** Datum izdavanja: **03-12-2021**



0008

Adresa certifikacijskog tijela: 5th Floor, 66 Prescott Street, London, E1 8HG, Velika Britanija

Adresa lokalnog ureda: Ciottina 17a, 51000 Rijeka, Hrvatska

Za daljnja pojašnjenja u vezi s opsegom i aktivnošću ovog certifikata te primjenjivosti zahtjeva sustava upravljanja, nazovite: 00 385 51 213 672



CERTIFICATE

MANAGEMENT SYSTEMS



CERTIFICATION

This is to certify that the

Customer Contact Center of

UNIS TELEKOMUNIKACIJE d.d.

Dr. Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

has been found to conform to

ISO 18295-1:2017

Scope of the customer contact center certification

Telecommunication services and electrical installation works.

Certificate no: 1710BH307CCC

Date of current certification: 16.08.2021

Date of expiry: 15.08.2024

Current issue of the certificate: 16.08.2021

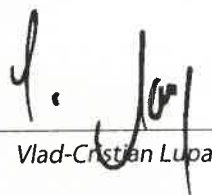
Scan the QR code to
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CERTIFICATE VALID ONLY UNDER THE CONDITION OF ANNUAL CONFIRMATION	
Confirmation of annual surveillance <i>August 2022</i>	Confirmation of annual surveillance <i>August 2023</i>



For the certification body:


Vlad-Cristian Lupa

This certification is valid only if surveillance audits are successfully carried out according to the specified frequency and the certification requirements are fulfilled during the whole certification cycle.

RIGCERT Certification Body

4 Leontos Sofou, Thessaloniki, Greece/ 13 Scarlatescu, Bucharest, Romania

www.rigcert.org

CERTIFICATE

MANAGEMENT SYSTEMS



CERTIFICATION

This is to certify that the

Quality Management System of

UNIS TELEKOMUNIKACIJE d.d.

Dr. Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

has been found to conform to

ISO 10002:2018

Certification scope

Delivery, installation, maintenance, design, project management and training for telecommunication services, electrical installation works, IT systems, audio and video, security projects.

Certificate no: 1710BH307QCS

Date of current certification: 16.08.2021

Date of expiry: 15.08.2024

Current issue of the certificate: 16.08.2021

Scan the QR code to
verify this certification



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Confirmation of annual surveillance <i>August 2022</i>	Confirmation of annual surveillance <i>August 2023</i>



For the certification body:

Vlad-Cristian Lupa

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RIGCERT Certification Body

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ANNUAL VISA UNTIL
SEPTEMBER
2024

ANNUAL VISA UNTIL
SEPTEMBER
2025



acreditat pentru
CERTIFICARE
SR EN ISO/CEI 17021-1:2015
CERTIFICAT DE ACREDITARE
SM 041

CERTIFICATE

CERTIND

Confirms that the management system of

UNIS Telekom d.d. Mostar

registration address: Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

conforms to the requirements of

ISO 14001:2015

Certification scope:

Delivery, installation, maintenance, design, project management and training in telecommunication, IT system, audio and video, security projects.

Certificate no.: 48419/258-387-M

Current certification: 13.09.2017

Current certification (recertification): 15.09.2023

Current certification cycle ends on: 12.09.2026 under condition of annual visa

Recertification shall be completed prior to the current certification cycle end date

GENERAL MANAGER

Violeta Sergentu



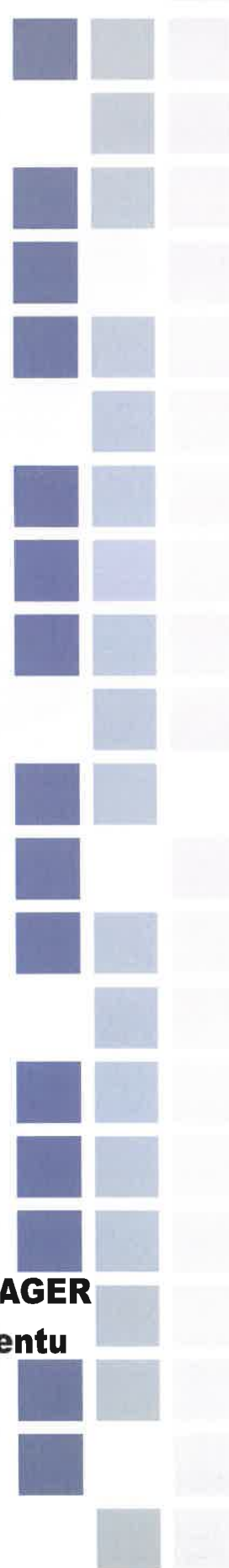
The certification body reserves the right to suspend or withdraw the present certificate if during surveillance audits it is identified that the organization does not continue to respect the specified requirements.

CERTIND SA - CERTIFICATION BODY

UGIR 1903 Palace, 27-29 George Enescu street, Bucharest 1

certification body

Details regarding the present certificate can be obtained by contacting CERTIND SA. Telephone: +4021.313.36.51/ E-mail: office@certind.ro
Counterfeiting of the present certificate is punished according to the applicable laws.



CERTIFICATE

MANAGEMENT SYSTEMS



CERTIFICATION

This is to certify that the

Business Continuity Management System of

UNIS TELEKOMUNIKACIJE d.d.

Dr. Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

has been found to conform to

ISO 22301:2019

Certification scope

Delivery, installation, maintenance, design, project management and training for telecommunication services, electrical installation works, IT systems, audio and video, security projects.

Certificate no: 1710BH307BC

Date of current certification: 16.08.2021

Date of expiry: 15.08.2024

Current issue of the certificate: 16.08.2021

Scan the QR code to
verify this certification



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Confirmation of annual surveillance <i>August 2022</i>	Confirmation of annual surveillance <i>August 2023</i>

For the certification body:


Vlad-Cristian Lupa



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RIGCERT Certification Body

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ANNUAL VISA UNTIL
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2025



acreditat pentru
CERTIFICARE
ROMANIA
REAR
SR EN ISO/CEI 17021-1:2015
CERTIFICAT DE ACREDITARE
SM 041

CERTIFICATE

CERTIND

Confirms that the management system of

UNIS Telekom d.d. Mostar

registration address: Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

conforms to the requirements of

ISO/IEC 27001:2013

Certification scope:

Delivery, installation, maintenance, design, project management and training in telecommunication, IT system, audio and video, security projects.

According to Statement of Applicability ISO27001_06_IZJ_01_IzjavaOPrimenjivosti from 01.09.2023

Certificate no.: 48419/258-387-SI

Current certification: 13.09.2017

Current certification (recertification): 15.09.2023

Current certification cycle ends on: 12.09.2026 under condition of annual visa

Recertification shall be completed prior to the current certification cycle end date

GENERAL MANAGER
Violeta Sergentu

The certification body reserves the right to suspend or withdraw the present certificate if during surveillance audits it is identified that the organization does not continue to respect the specified requirements.

CERTIND SA - CERTIFICATION BODY
UGIR 1903 Palace, 27-29 George Enescu street, Bucharest 1

certification body

Details regarding the present certificate can be obtained by contacting CERTIND SA. Telephone: +4021.313.36.51/ E-mail: office@certind.ro
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CERTIFICATION

This is to confirm that

UNIS TELEKOMUNIKACIJE d.d.

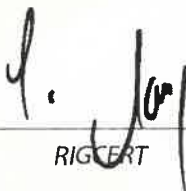
Dr. Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

applies succesfully the risk management principles and guidelines stated by
ISO 31000:2018

for the following activities

Delivery, installation, maintenance, design, project management and training for telecommunication services, electrical installation works, IT systems, audio and video, security projects.

No: 1710BH307RM/ 16.08.2021

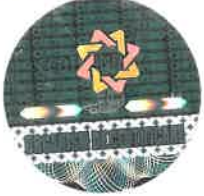


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CERTIFICAT DE ACREDITARE
SM D41



ANNUAL VISA UNTIL
SEPTEMBER
2024

ANNUAL VISA UNTIL
SEPTEMBER
2025

CERTIFICATE

CERTIND

Confirms that the management system of

UNIS Telekom d.d. Mostar

registration address: Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

conforms to the requirements of

ISO 45001:2018

Certification scope:

Delivery, installation, maintenance, design, project management and training in telecommunication, IT system, audio and video, security projects.

Certificate no.: 48419/258-387-SS

Current certification: 13.09.2017

Current certification (recertification): 15.09.2023

Current certification cycle ends on: 12.09.2026 under condition of annual visa

Recertification shall be completed prior to the current certification cycle end date

GENERAL MANAGER

Violeta Sergentu



The certification body reserves the right to suspend or withdraw the present certificate if during surveillance audits it is identified that the organization does not continue to respect the specified requirements.

CERTIND SA - CERTIFICATION BODY

UGIR 1903 Palace, 27-29 George Enescu street, Bucharest 1

certification body

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Counterfeiting of the present certificate is punished according to the applicable laws.

CERTIFICATE

MANAGEMENT SYSTEMS



CERTIFICATION

This is to certify that the

Energy Management System of

UNIS TELEKOMUNIKACIJE d.d

Dr. Ante Starčevića 50, 88000 Mostar, Bosnia and Herzegovina

has been found to conform to

ISO 50001:2018

Certification scope

Delivery, installation, maintenance, design, project management and training for telecommunication services, electrical installations, IT systems, audio and video, security projects.

Certificate no: 1710SRB332EN

Date of current certification: 24.09.2021

Date of expiry: 23.09.2024

Current issue of the certificate: 24.09.2021

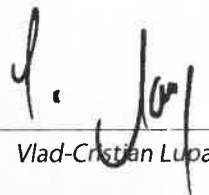
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Confirmation of annual surveillance <i>September 2022</i>	Confirmation of annual surveillance <i>September 2023</i>



For the certification body:


Vlad-Cristian Lupa

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RIGCERT Certification Body

4 Leontos Sofou, Thessaloniki, Greece/ 13 Scarlatescu, Bucharest, Romania

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